

























ANNUAL REPORT 2019

Acknowledgements

Thank you to.....

INDIVIDUAL MEMBERS - 3333 Individual and Family members

PATRONS - Mrs Ruth Reid AM Cit. WA and Dr Carmen Lawrence

HONORARY LIFE MEMBERS - Deirdre Croft

Dr Guy Hamilton (dec.) Les Walter (dec.)

ORGANISATIONAL MEMBERS

PREMIUM PLUS SUPPORTERS







PREMIUM SUPPORTERS



















STANDARD SUPPORTERS

























FUNDERS

WA Department of Communities - Disability Services National Disability Insurance Agency Department of Education – Non Government Centre Support Program

About DDWA

Developmental Disability WA (DDWA) was established in 1985 and is a trusted source of independent information, advocacy, education and support for people with intellectual and other developmental disability, their families and the people who support them.

DDWA works in three main ways:



To support people with developmental disabilities and their families to have a strong voice and seek change where needed.

To influence government and other decision makers to make positive and lasting change.



To build the expectations and capacity of people with developmental disability and their families.

To inform people and families about their rights, choices and options to equitable services and supports.



To support people with developmental disabilities and their families to live their everyday lives.

To partner with others to develop more connected and inclusive communities.

Our Board



Chairperson Mr Mal Cronstedt, AFSM

Mal's public service career spans over thirty years, two States and three agencies, currently being a senior executive in Western Australia. Mal and his wife Marcie have three children; a son with Down Syndrome, a son with 'classic' Autism and a daughter with

Autism. Mal has devoted significant time and effort in understanding, and contributing to advancements, in the disability sector to improve services, advice and advocacy available to the many parents, partners, friends and families with disability in their midst. He has therefore built a strong passion for improving the capability and capacity of individuals and their families to live a fulfilling and safe life, such as we all deserve. Mal holds a number of qualifications including a Master of Business Administration, a Graduate of the Australian Institute of Company Directors and is an Alumni of the Australia-New Zealand School of Government Executive Fellowship Program. He was awarded the Australian Fire Service Medal in the 2013 Australia Day Honours.



Deputy Chairperson Mr André Shannon, Family Support WA

André has been Chief Executive Officer of Family Support WA Inc, a not-for-profit disability services organisation since 2006. André previously held positions in the offices of several members of parliament, including the former Commonwealth Attorney-General,

the Hon Daryl Williams AM QC and Senator the Hon David Johnston. André is heavily involved in disability sector associations and groups in WA. He is the Constitution & By-Laws Chair of Lions Clubs International District 201W2. André holds a Bachelor of Laws and a Bachelor of Arts (Psychology) from Murdoch University.



Treasurer Mr Bill Marchbank

Bill was appointed to the Board at the 2014 Annual General Meeting. Bill operates his own business, providing commercial, environmental and marketing services to business and government, and he also has 20 years' experience working with community and

industry-based not-for-profit organisations in various voluntary roles. Bill has a 25 year old daughter who has an intellectual disability, and he and his family have been members of DDWA for several years. As the Treasurer, Bill supports the board and organisation with his guidance in commercial, financial and governance matters.



Member Mr Kieron Flynn

Kieron has two young children, one of whom has autism and one has a developmental delay. He is a director of public relations consultancy Blue Bay Communications, having previously worked as a senior Asia-Pacific correspondent and editor with international

news agencies and newspapers in Australia and Hong Kong. Kieron was also a public relations manager for Australian corporations operating in Hong Kong and China, and worked as a consultant to multinational companies with bases in Jakarta.



Member Mr Darren Ginnelly, My Place

Darren has over 24 years' experience in the disability field in both government and non-government organisations. After 13 years working in a number of government roles, including as a Social Trainer, Local Area Co-ordinator, Darren was appointed as

Manager, Accommodation Services at Nulsen Haven Association Inc. He joined My Place in 2003 and was appointed the inaugural Manager, Direct Care Services. Darren currently is the Managing Director of My Place a position he has held since 2009. Darren has been Chair of the National Disability Services (NDS) National Committee on Accommodation and Chair of the NDS (WA) Accommodation Sub-committee and is a current member of the NDS (WA) State Committee. He is the current Chair of WA's Individualised Services Inc. (WAIS).



Member Ms Michelle Bilson, Activ Foundation

Michelle joined Activ in 2014 and is currently the Executive Manager Operations North, where she provides guidance and coaching with a team focus on fostering and maintaining relationships with customers and other key stakeholders. Michelle has over 25 years'

experience in the non-profit sector, including more than ten years spent in senior leadership roles, across both disability and aged care services. As the Executive Manager Operations North, Michelle oversees State and Commonwealth funded services delivered by Activ to customers in both traditional and NDIS operated environments. Her role focuses on areas in Perth within the east metro, north-east metro and north metro areas, in addition to the Wheatbelt and Mid-West regions of Western Australia.



Member
Mr Brendon Bleakley

Brendon is the Associate Principal at Atwell College, a south metropolitan school with over 1400 students. He is in charge of leading and managing the integrated programs for students with special education needs. He has worked in the disability and

education sector for over 20 years, firstly as a sports coordinator with WA Disabled Sports before moving into education. He has recently completed his Master of Education specialising in School Leadership and is committed to being an effective leader in the Education Support and wider education sector.



Member Ms Liz Handley

Liz is an experienced Project Coordinator who is employed by Juniper Aged Care working across a variety of projects for the organisation from the Kimberley to Albany. She is a board member of Midland Women's Health Care Place and has had board roles

with angelhands, Amnesty International NZ and the Asia Pacific Steering Committee, and Auckland Refugee Council. She believes in the social justice and human rights for all individuals. Her focus is to ensure the long term sustainability of DDWA as a vital not-for-profit organisation that delivers the services individuals and their families identify they need and ensure their voices are heard at all levels of government to secure essential funding, access to services and the right to live life their way.



Member Ms Andrea Moss

Andrea has 20 years' experience working in the corporate sector and has qualifications in administration and public relations.

Currently Andrea works with a plan management provider under the NDIS. Andrea lives with a physical disability and therefore has a

strong empathy with all people with disabilities. She has made a significant personal contribution to the community through volunteer work, particularly at Volunteering WA where she assisted with administration and membership services. Andrea is passionate about assisting people with disabilities and is determined to have a positive impact on the well-being of those with disabilities.

Chairperson's Report

Reflecting on the past year, I have a sense of achievement and renewed hope. The board and organisation have gone through a period of measured refinement and consolidation after a 'rocky' 2017/18. As a board, our emphasis has been on careful financial management and strategic leadership, with oversight of operations through our very capable CEO, Mrs Mary Butterworth. Mary was given two broad challenges for the year: one, to grow our financial sustainability; and two, to unite the team – she has achieved both 'in spades' as they say.

Since Western Australia joined the National Disability Insurance Scheme (NDIS), the board has also spent some considerable time and effort gaining an understanding how DDWA best fits into the new arrangements and examining opportunities to prosecute our value with funders and decision makers. The board is greatly appreciative of the work that the CEO and her staff have undertaken to expand our income diversity through numerous grant applications, while also delivering on the commitments and services that result. All the while, I know that the team continues to strongly advocate for our members wherever and whenever required – whether grant driven or not.

I'm sure I speak for the board and members when I express my deep appreciation for all that the staff have done for us this year – their considerable work – paid and unpaid does not go unnoticed.

During the year the board welcomed back Darren Ginnelly, CEO of My Place, as an organisational member after a break. We also welcomed Michelle Bilson as Activ's representative.

Members will notice that the financials paint an improved picture from last year. This does not happen by magic. I'd like to place on the record my appreciation for the work and guidance of the board's Treasurer, Bill Marchbank, ably supported by a finance subcommittee and of course DDWA's longest serving employee Sue Birch.

My job does not come without its challenges. The CEO and I have met with several stakeholders from the Department of Communities, our peer not-for-profit organisations and Minister Dawson. We have actively pursued the good causes and value that DDWA represents. I have no doubt that our representations have made some difference, and we remain highly regarded in our sector. The remaining challenge is creating an enduring and sustainable presence for our organisation and the members we advocate for in the new NDIS world. Having a strong voice that independently represents your concerns and issues at the highest level while also providing practical advice and guidance to individuals and their families, is something none of us can do without. In essence, we aim to keep the system honest.

On a final note, can I thank my board colleagues, staff and the many members and helpers that make me look good. As a chair I am acutely aware that the actual work gets done by others – I merely orchestrate.

Mal Cronstedt

Chief Executive Officer's Report

2018/2019 continued to be a balancing act between meeting the needs of our members and taking a business like approach to our operations so that we remain viable. We have a wonderful team of highly skilled and dedicated staff who have been working hard to provide quality support and services to our members. Some highlights of year include:

Inclusion Australia – Working with our state counterparts across Australia to share knowledge, skills and expertise. We have made joint NDIS funding applications and will commence developing national position papers about key issues facing people with intellectual disability and their families, so we have a united voice to government and stakeholders.

Individual Advocacy – For the first time DDWA received funding to provide individual advocacy for families experiencing issues with their child's school. This was part of a time limited education project and so we will be seeking to continue this and other more specialised individual advocacy services as funding opportunities arise in the future.

FLOW Perth – Imagine 40 experts who specialise in communications, marketing, data management, online training, membership systems and online sales, completely transforming your business over one weekend. We cannot thank the FLOW Perth volunteers enough for their inspiration, advice and massive We are already skills injection. reaping the benefits and will soon



introduce a Customer Relationship Management System which will automate many administration processes, so we can spend more time connecting with members.

NDIS services – We have continued to provide many of the services we previously provided under state block funding via a limited range of NDIS services including: Training for Carers/Parents, Support Coordination (including specialised support coordination) and Behaviour Support through our Side By Side program. Whilst many people have not been able to obtain NDIS funding, we continue to try and offer low cost and free training where possible and offer a listening ear when needed.

DDWA membership – We have broadened our horizons and become members of the WA Council of Social Services, the Australian Society on Intellectual Disability and the Australian Association of Developmental Disability Medicine.

My sincere thanks to our board and staff for their passion, time and commitment through a challenging but exciting year. My thanks also to our individual and organisational members who continue to give us inspiration and direction in everything that we do.

Mary Butterworth

Systemic Issues

DDWA has been advocating for change in many areas including:



LIFE STAGES AND TRANSITIONS

Seventeen-year-old wards of state with disability, who are leaving foster care when they turn 18, lack routine access to independent advocacy to support them when the state seeks to appoint a guardian.



RELATIONSHIPS

Parents with intellectual disability have a very high level of forced removal of children at birth and experience significant trauma.



BEHAVIOUR

Issue 1 – Parents of children and young people who can behave in extremely challenging ways in their homes need to resort to emergency departments and hospital admissions in order to demonstrate the need for services for their children.

Issue 2 – NDIS appears to provide insufficient support and focus on the family, where they have a family member who behaves in very challenging ways.



COMMUNICATION

WA does not have specialised, individual advocacy services for people who have complex communication needs (CCN) and/or use a communication device.



HOME

People transitioning from Dept. of Community Disability Services group homes, need to be offered independent support to explore their options and plan their future life and the types of support services they want/need.



HEALTH

Issue 1 – Retention of Specialist Dental Clinic in North Perth.

Issue 2 – Need for protocols and clinical guidance for people with complex communication needs and/or challenging behaviour accessing ambulance services.

Issue 3 – Generally poor health outcomes for people with intellectual disability and challenging behaviour and/or complex communication needs accessing health services and mental health services.



EDUCATION

Issue 1 – Support workers, education assistants and therapy assistants do not necessarily obtain key skills when completing TAFE courses.

Issue 2 – Significant demand for specialist education advocacy services for families to gain independent support when dealing with issues in various education systems ie. State, Private and Catholic.



DISABILITY ACCESS AND SERVICES

Issue 1 – Lack of crisis response services for people with intellectual disability eg. males over 18 years with intellectual disability and experiencing domestic violence, cannot access women's refuge with their mother.

Issue 2 – Service providers indicate they are using their reserves to fund NDIS services for people with very high support needs which is not sustainable and may be forced to only provide services to people with lower support needs in order to remain viable.

Issue 3 – Greater need for support services to assist with NDIS registration and pre planning for people with limited capacity.

Issue 4 – Comparatively limited knowledge amongst disability service providers and government services in general about Foetal Alcohol Spectrum Disorder (FASD) and so people with FASD are not responded to in appropriate ways.

Our year at a glance

3333

Individual Members



474



New Members in 2018/2019

496



DDWA Event Attendees

1023



DDWA Resources Downloaded

20



24



Organisational Members

106



Education Advocacy Enquiries

137



Challenging Behaviour Families -Facebook Group 419





NDIS Services 2018-2019

Support CoordinationDDWA supporting 18 participants

Behaviour SupportDDWA supporting 16 participants

Training for Carers/Parents

DDWA supporting 18 participants

NDIS: TRAINING FO	R CARERS/PARENTS	DATE	LOCATION
	Understanding Challenging Behaviour	18 June 2019	West Perth
COMPANIE OF THE PARIE OF THE PA	Complex Communication Needs and the NDIS	10 June 2019	West Perth
	Is There a Better Way	2 & 23 May 2019	Mandurah
S. S.	Behaviour Support into Practice	3,4 & 5 May 2019	Halls Head
	Supporting Friendships and Relationships	8, 15 & 29 April 2019 6 May 2019	Mandurah

DDWA Events

MONTH AND YEAR	LOCATION
JUNE 2019	
ECU Graduate Certificate in Education	West Perth
Access to health services for people with complex needs	Marangaroo
Access to health services for people with complex needs	Atwell
Inclusive Education Discussion Forum for Educators	Lakelands
MAY 2019	
From Diagnosis to OAM - Personal Autism Journey (Evening)	West Perth
From Diagnosis to OAM - Personal Autism Journey (Afternoon)	West Perth
APRIL 2019	
Access to health services for people with complex needs	West Perth
Thriving in regular schools	Success
MARCH 2019	
Thriving in regular schools	Ellenbrook
Thriving in regular schools	West Perth
FEBRUARY 2019	
Access Home loans for people with disability	West Perth
NOVEMBER 2018	
Understanding Crime - Reducing the risk for people with intellectual disability	West Perth
Students with disability - Thriving in regular schools	Merredin

MONTH AND YEAR	LOCATION
OCTOBER 2018	
Broome workshop 2 days - 'Is there a better way?' Using Positive Behaviour Support to respond to people with disability who can have behaviours which cause us stress or concern	Broome
Students with disability - Thriving in regular schools	West Perth
SEPTEMBER 2018	
'Is there a better way?' Using Positive Behaviour Support to respond to people with disability who can have behaviours which cause us stress or concern	West Perth
Community Educators - Forum for people with intellectual disability and their supporters	West Perth
Inclusion of children with a disability in mainstream classrooms	West Perth
'Is there a better way?' Using Positive Behaviour Support to respond to people with disability who can have behaviours which cause us stress or concern	Mandurah
AUGUST 2018	
'Is there a better way?' Using Positive Behaviour Support to respond to people with disability who can have behaviours which cause us stress or concern	Midland

Treasurer's Report

1. Summary position as at 30 June 2019:

- The EOY position reflected a surplus of \$62,204 for the 2019 year, compared to the budgeted surplus of \$26,764; and
- The EOY equity position increased to \$173,494, from \$121,290 at the start of the year.

2. Notes to Financial Statements, Sustainability &/or Issues of Concern:

- Considering the situation faced throughout the financial year, it appears that the
 organisation has achieved a higher surplus than was budgeted. This is a
 significant achievement, again, given the challenges that were faced and can be
 attributed to a range of events, including good work done by the management and
 administrative team, members of the board; and
- DDWA has ended the year ~\$52k better off over the course of the year.
- Achievements during the 2019 year include the following:
 - Improvement in the net position;
 - Development and adoption of a Financial Strategy to chart a course into the future;
 - The establishment and ongoing operation of the Financial Sub Committee;
 - The establishment of a Working Group focussed on the development of non-grant funding strategies, including donations and bequests; and
 - An increased financial awareness on the part of board members.

3. Looking ahead through the 2020 financial year, we anticipate the following:

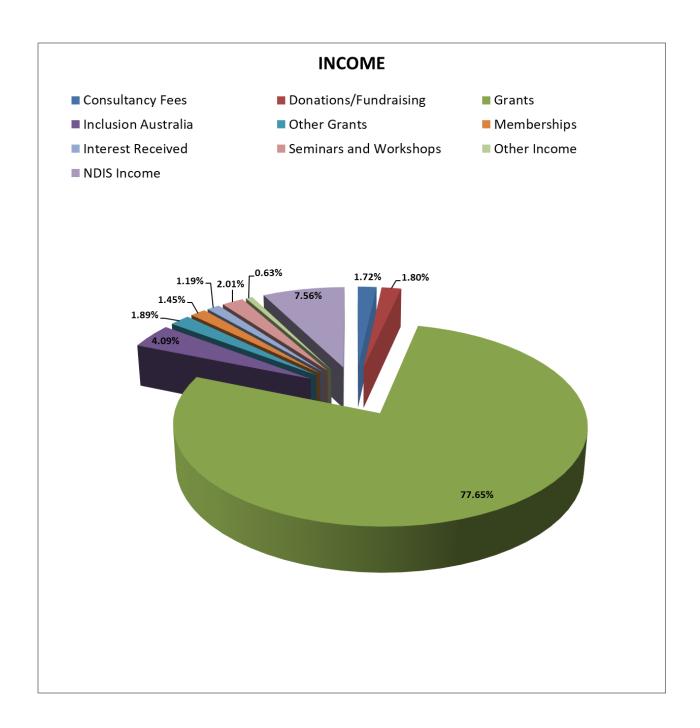
- DDWA faces ongoing funding challenges, however we will continue to pursue funding from government, along with other funding bodies and individuals and we are optimistic about securing sufficient funds to continue delivering significant benefits to the communities that we serve; and
- DDWA will continue to be vigilant to ensure that we make best use of scarce resources.

I would like to acknowledge and thank a number of people:

- Our CEO and administration team, for their efforts throughout the year; and
- Sue Birch, our Finance Manager, who manages the finances on a day-to-day basis and does the lion's share of the financial work month-to-month and at year end; and
- The dedicated volunteers who have participated in the Financial Sub Committee over the year.

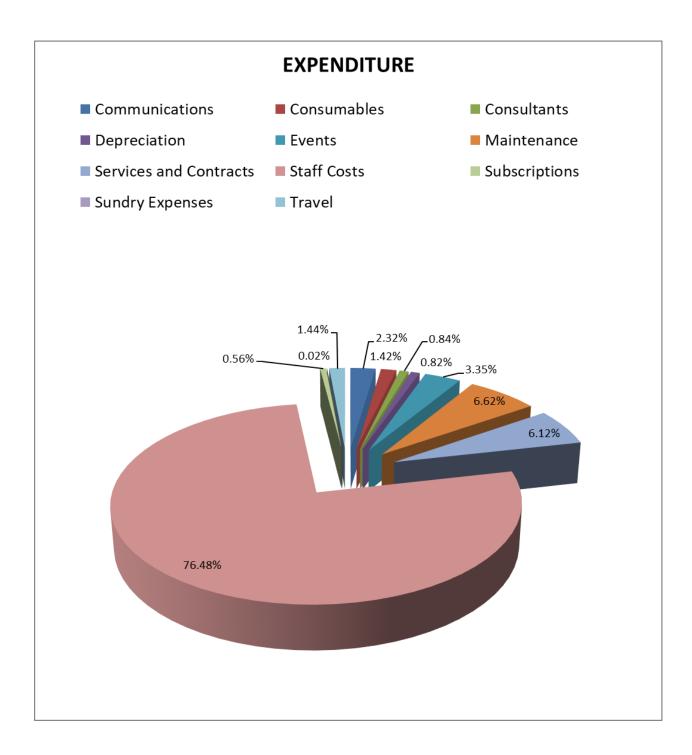
Bill Marchbank

2018-2019 Financial Summary



TOTAL INCOME FOR 2018/2019 \$899,099

2018-2019 Financial Summary



TOTAL EXPENDITURE FOR 2018/2019 \$836,895



ABN: 61 889 503 484

Auditor's Independence Declaration

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2019 there have been no contraventions of:

- (I) the auditor independence requirements as set out in the Associations Incorporation Act 2015 (WA) and Australian Charities and Not-for-profits Commission Act 2012 in relation to the audit; and
 - (li) any applicable code of professional conduct in relation to the audit.

Name of Firm: Letizia Palmer Chartered Accountants

Name of Director: Vic Letizia

Address: 544 Beaufort Street, Mt Lawley WA 6050

Dated this 14th day of October, 2019



ABN: 61 889 503 484

Independent Audit Report to the members of association, DEVELOPMENTAL DISABILITY COUNCIL OF WA (INC)

Report on the audit of the financial report

Opinion

I have audited the accompanying financial report, being a special purpose financial report, of DEVELOPMENTAL DISABILITY COUNCIL OF WA (INC) (the association), which comprises the balance sheet as at 30 June 2019, the income statement, and notes to the financial statements, including a summary of significant accounting policies and management's assertion statement.

In my opinion, the accompanying financial report of the association for the year ended 30 June 2019 is prepared, in all material respects, in accordance with the Associations Incorporation Act 2015.

Basis of opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial report section of my report. I am independent of the association in accordance with the auditor independence requirements of the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (the code) that are relevant to my audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the code.

I confirm that the independence declaration required by Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to committee members, would be in the same terms if given as at the time of this auditor's report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.

Responsibility of management and those charged with governance

Management is responsible for the preparation and fair presentation of the financial report in accordance with the Association Incorporation Act 2015 and for such internal control as management determines is necessary to enable the preparation of the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the association or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the association's financial reporting process.



ABN: 61 889 503 484

Independent Audit Report to the members of association, DEVELOPMENTAL DISABILITY COUNCIL OF WA (INC)

Auditor's responsibilities for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- § Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Sobtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- § Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of the management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- § Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with committee members regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the committee members with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.



ABN: 61 889 503 484

Independent Audit Report to the members of association, DEVELOPMENTAL DISABILITY COUNCIL OF WA (INC)

Qualified Auditors Opinion

As is consistent with this type of organisation, there are limited controls over receipts of sale income, grants and the like. These amounts are recorded only when banked and recorded, so accordingly this audit is limited to the amounts recorded. Therefore we unable to form an opinion.

In our opinion, subject to the effects of such adjustments, if any, as might have been determined to be necessary had limitation discussed above not existed, the financial report of DEVELOPMENTAL DISABILITY COUNCIL OF WA (INC) presents fairly the assets and liabilities as at 30 June 2019 and the income and expenditure of the association for the year then ended in accordance with the basis of accounting described in Note 1 to the financial statements.

Name of Firm: Letizia Palmer Chartered Accountants

Name of Director: Vic Letizia

Address: 544 Beaufort Street, Mt Lawley WA 6050

Dated this 14th day of October, 2019

Our team

Mary Butterworth Chief Executive Officer 4 days/week Sue Birch Finance Manager 2 days/week Cath Brindley **Quality Manager** 2.66 days/week Maxine Drake **Advocacy Consultant** 4 days/week Annette Garstone **Communications Manager** 3 days/week Beth Marchbank **Project Manager** 1.5 days/week Jaquie Mills 2 days/week **Project Manager** Jo Nunn **Project Assistant** 0.5 day/week Bronwyn Pike Side by Side Manager 4 days/week Teresa Pracilio Administration & Membership Manager 2.66 days/week Jessica Toster Office Assistant 1 day/week **Debbie Lobb Project Consultant** 0.5 day/week Anne Livingston Support Coordinator Manager 2 days/week Gemma Merrick Support Coordinator Casual



From left to right

Front row: Jessica Toster, Maxine Drake, Bronwyn Pike, Cath Brindley, Sue Birch Back row: Teresa Pracilio, Annette Garstone, Mary Butterworth, Beth Marchbank, Jaquie Mills, Jo Nunn

Absent:

Debbie Lobb



Anne Livingston



Gemma Merrick





City West Lotteries House 2 Delhi Street West Perth 6005 Western Australia

08 9420 7203

www.ddwa.org.au